

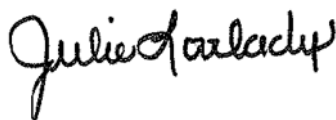
# Iowa Medicaid Deputy Director Julie Lovelady Biography



Julie Lovelady began her duties as Medicaid Deputy Director on January 2, 2009. Lovelady has worked in Iowa Medicaid for the past twenty years in various roles with previous vendors. Prior to being Assistant Medicaid Director Lovelady served as the Account Manager for the Iowa Medicaid Enterprise (IME) Provider Services Unit. Before her work with the IME, Lovelady served in the role of Medicaid Managed Health Care Coordinator for eight years with ACS, Medicaid Quality Assurance Utilization Review Coordinator for six years with Unisys, and Office Nurse for family practice physicians for eleven plus years. Lovelady holds a diploma from the Mercy Hospital School of Nursing in Des Moines, Iowa. She also averages 20 hours per year in Medical Continuing Education.

In her work at Iowa Medicaid Lovelady assists the Medicaid Director in managing Iowa's \$4 Billion Medicaid program. Lovelady is responsible for providing day to day leadership and direction of the Iowa Medicaid Enterprise. The IME processes over 20 million medical claims per year and contracts with over 38,000 Iowa health care providers. Iowa Medicaid serves over 450,000 Iowans. Iowa Medicaid is currently undertaking a variety of new endeavors including implementation of the Medical Home Model (a team approach to patient-centered care), expanded access to IowaCare program, implementation of the Affordable Care Act, and modernization of the 30-year-old Medicaid Management Information System (MMIS), among other projects.

In 2007 Lovelady was awarded a Policy Studies Incorporated "Excellence in Leadership Award" in recognition of strong people-management skills combined with effective client communication.



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